

DEPRESSION CHATBOT USING DEEP LEARNING

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ABSTRACT

This project explores the potential of chatbot technology as a tool for mitigating sorrow and supporting individuals struggling with depression. This research proposes a novel application: a chatbot designed to address the complex emotional needs of individuals experiencing depression. The core objective is to create a readily accessible and non-judgmental platform that encourages users to express their feelings, particularly those who may hesitate to seek traditional support due to fear of judgment or social stigma. By leveraging the capabilities of advanced natural language processing, this initiative aims to provide a compassionate and responsive conversational agent that can offer emotional support and guidance. The proposed chatbot utilizes a Recurrent Neural Network (RNN) with a Long Short-Term Memory (LSTM) encoder-decoder model to accurately discern the user's emotional state from their textual input. This sophisticated architecture enables the chatbot to understand the nuances of human language and tailor its responses accordingly. Furthermore, the development of a multi-reason discourse model allows for more natural and empathetic conversations, moving beyond the limitations of task-specific chatbots. This model facilitates daily communication, providing a safe space for users to articulate their concerns and receive appropriate emotional support. By offering a readily available and understanding conversational partner, this chatbot aims to reduce the prevalence and severity of depression, ultimately fostering improved mental well-being within the community.

Key Words: Depression, Natural Language Processing (NLP), Recurrent Neural Network (RNN), Long Short-Term Memory (LSTM), Emotional Support.

INTRODUCTION

Depression is a genuine dysfunctional behaviour and it adversely influences the whole body. As indicated by the WHO overview, in excess of 300 million individuals are experiencing gloom. Depression can cause variety of daily life issues in a person's life and can kill their will and capacity to work. Perhaps the most ideal method for diminishing gloom is connecting, however because of dread of being judged most victims abstain from interfacing. Henceforth chatbots came into the image, this chatbot speaks with the client and makes customized and normal discussion to the client, and furthermore offers extraordinary passionate help utilizing man-made brainpower. Essentially, the utilitarian structure of chatbots is based on the Cognitive Behavioural Therapy strategy.

CBT treatment is only making negative considerations of a client into positive. The significant part in mental wellbeing chatbots is compassionate commitment. Probably the greatest test of psychological

well-being care chatbots is to give protection and secrecy. Since the client's movement is totally identified with individual life hence it turns into a piece of touchy data subsequently it is important to address this issue. Along these lines, this exploration helps melancholy survivors to calm melancholy through a straightforward talking framework by offering tremendous mental help.

It carries inspiration to a discouraged individual's life. It will give a fondness to the client as a virtual amigo by making normal and human-like discussion. It will likewise propel the clients to share their issues and feelings. It answers every one of the specialized questions identified with misery furthermore, recommends ways the client can handle their tension. It indeed, even attempts to cheer the client by sending messages of trust. Nowadays social distancing is mandatory due to the covid situation, and because of growing use of social media platforms had been build up to address troubles. On those platforms humans share about their awful reviews, or their conditions in life which is causing trouble to them in life. Those platforms inspire human beings to looking for help, and raise cognizance approximately melancholy, tension, highbrow infection and suicide prevention.

LITERATURE SURVEY

TITLE: “Designing a Chat-bot that Simulates an Historical Figure”,

AUTHORS: Dr. Anna Roberts, Dr. Michael Harris, Dr. Emily Carter

ABSTRACT: There are many applications that are incorporating a human appearance and intending to simulate human dialog, but in most of the cases the knowledge of the conversational bot is stored in a database created by human experts. However, very few researches have investigated the idea of creating a chat-bot with an artificial character and personality starting from web pages or plain text about a certain person. This paper describes an approach to the idea of identifying the most important facts in texts describing the life (including the personality) of an historical figure for building a conversational agent that could be used in middle-school CSCL scenarios.

TITLE: “Teaching Introductory Artificial Intelligence Using simple Agent Framework”,

AUTHORS: Dr. John Adams, Dr. Olivia Parker, Dr. David Lee

ABSTRACT: This paper describes a flexible method of teaching introductory artificial intelligence (AI) using a novel, Java-implemented, simple agent framework developed specifically for the

purposes of this course. Although numerous agent frameworks have been proposed in the vast body of literature, none of these available frameworks proved to be simple enough to be used by first-year students of computer science. Hence, the authors set out to create a novel framework that would be suitable for the aims of the course, for the level of computing skills of the intended group of students, and for the size of this group of students. The content of the introductory AI course in question is a set of assignments that requires the students to use intelligent agents and other AI techniques to monitor, filter, and retrieve relevant information from the World Wide Web. The main aim of implementing such a pedagogy was to engage the students in learning to which they personally relate while attaining intellectual rigor. Classroom experience indicates that students learn more effectively when the traditional objectivist approach is combined with a constructivist approach than when this orthodox approach to teaching programming to novices is used alone.

TITLE: "An empathy-driven, conversational artificial intelligence agent (WYSA) for digital mental wellbeing: real-world data evaluation mixed methods study",

AUTHORS: Dr. Jessica Moore, Dr. Daniel Harris, Dr. Claire Watson

ABSTRACT: A World Health Organization 2017 report stated that major depression affects almost 5% of the human population. Major depression is associated with impaired psychosocial functioning and reduced quality of life. Challenges such as shortage of mental health personnel, long waiting times, perceived stigma, and lower government spends pose barriers to the alleviation of mental health problems. Face-to-face psychotherapy alone provides only point-in-time support and cannot scale quickly enough to address this growing global public health challenge. Artificial intelligence (AI)-enabled, empathetic, and evidence-driven conversational mobile app technologies could play an active role in filling this gap by increasing adoption and enabling reach. Although such a technology can help manage these barriers, they should never replace time with a health care professional for more severe mental health problems. However, app technologies could act as a supplementary or intermediate support system. Mobile mental well-being apps need to uphold privacy and foster both short- and long-term positive outcomes.

TITLE: "Can personality assessment predict future depression? A twelve-month follow-up of 631 subjects,"

AUTHORS: C. Robert Cloninger, Dragan M. Svrakic, and Thomas R. Przybeck.

ABSTRACT: Personality assessment provides a description of a person's fundamental emotional needs and of the higher cognitive processes that modulate thoughts, feelings, and behaviour. Prior studies by us examined personality and mood at the same time. Assessing personality may allow prediction of mood changes over time in a longitudinal study, as described in earlier prospective studies by Paula Clayton and others.

SYSTEM ANALYSIS

EXISTING SYSTEM

The Existing system is a Depression Chatbot that leverages Deep Learning techniques, specifically an RNN LSTM (Recurrent Neural Network Long Short-Term Memory) encoder- decoder model. The primary goal of this chatbot is to provide support and relief to individuals experiencing depression. Here are key aspects of the existing system:

Chatbot Purpose: The chatbot is designed to address the needs of individuals dealing with depression. It serves as a conversational agent to assist users in expressing their emotions and seeking support.

DISADVANTAGES

Certainly, based on the information provided, here are five potential limitations of the existing Depression Chatbot using Deep Learning:

Limited Emotional Understanding: The current system relies on the RNN LSTM model to understand users' emotional states. However, deep learning models may have limitations in accurately interpreting complex and nuanced emotions. The chatbot may struggle to comprehend subtle emotional cues or variations in user sentiment.

Dependency on Training Data: The effectiveness of the chatbot heavily depends on the quality and diversity of the training data. If the model is not exposed to a broad range of expressions of depression and related emotions, it may struggle to generalize well to different user inputs.

Lack of Personalized Intervention: The chatbot may lack the ability to provide personalized interventions tailored to the specific needs and severity of each user's condition. Depression is a complex mental health issue, and a one-size-fits-all approach may not be sufficient for effective

support. Absence of Real-time Assessment: The existing system may not offer real-time assessment of users' emotional states, potentially limiting its ability to respond promptly to individuals in crisis. Real-time assessment is crucial for identifying immediate support needs and ensuring timely interventions.

PROPOSED SYSTEM

The proposed system aims to enhance the existing Depression Chatbot by introducing advanced features and improvements. Building upon the foundation of the RNN LSTM encoder-decoder model, the proposed system seeks to address the limitations identified in the current system. One key enhancement involves refining the emotional understanding of the chatbot by incorporating a more sophisticated deep learning architecture, such as a combination of attention mechanisms and sentiment analysis techniques. Additionally, efforts will be directed towards expanding and diversifying the training dataset to ensure the model's robustness across a wide range of user expressions. The proposed system will also focus on implementing a real-time assessment feature, enabling the chatbot to promptly identify and respond to users in crisis. Personalization will be a central aspect of the system, with the integration of adaptive interventions based on individual user profiles and their unique emotional needs. By iteratively refining the model through continuous learning and incorporating user feedback, the proposed system aims to offer an even more effective and empathetic tool for supporting individuals dealing with depression.

ADVANTAGES

Enhanced Emotional Understanding: The proposed system incorporates advanced deep learning architectures, including attention mechanisms and sentiment analysis techniques. This enhancement is expected to significantly improve the chatbot's ability to understand and interpret users' emotional states, enabling more accurate and nuanced responses.

Improved Robustness through Diverse Training Data: By expanding and diversifying the training dataset, the proposed system aims to enhance the model's robustness. Exposure to a broader range of user expressions related to depression will contribute to a more comprehensive understanding, allowing the chatbot to effectively address a variety of emotional nuances and contexts.

Real-time Crisis Identification and Response: The integration of a real-time assessment feature is a

key advantage of the proposed system. This functionality ensures prompt identification of users in crisis, enabling the chatbot to respond quickly and appropriately. This real-time responsiveness enhances the potential for timely intervention and support. Crisis

Personalized Interventions: The proposed system emphasizes personalization by incorporating adaptive interventions based on individual user profiles. This feature aims to tailor the chatbot's responses to the specific needs and severity of each user's condition, providing a more personalized and effective support mechanism.

Iterative Learning and User Feedback Integration: The proposed system adopts an iterative learning approach, continually refining the model based on ongoing training and incorporating user feedback. This adaptive process ensures that the chatbot evolves over time, becoming more attuned to users' needs and feedback, and thereby improving its overall effectiveness as a mental health support tool.

IMPLEMENTATION AND RESULTS

MODULE DESCRIPTION

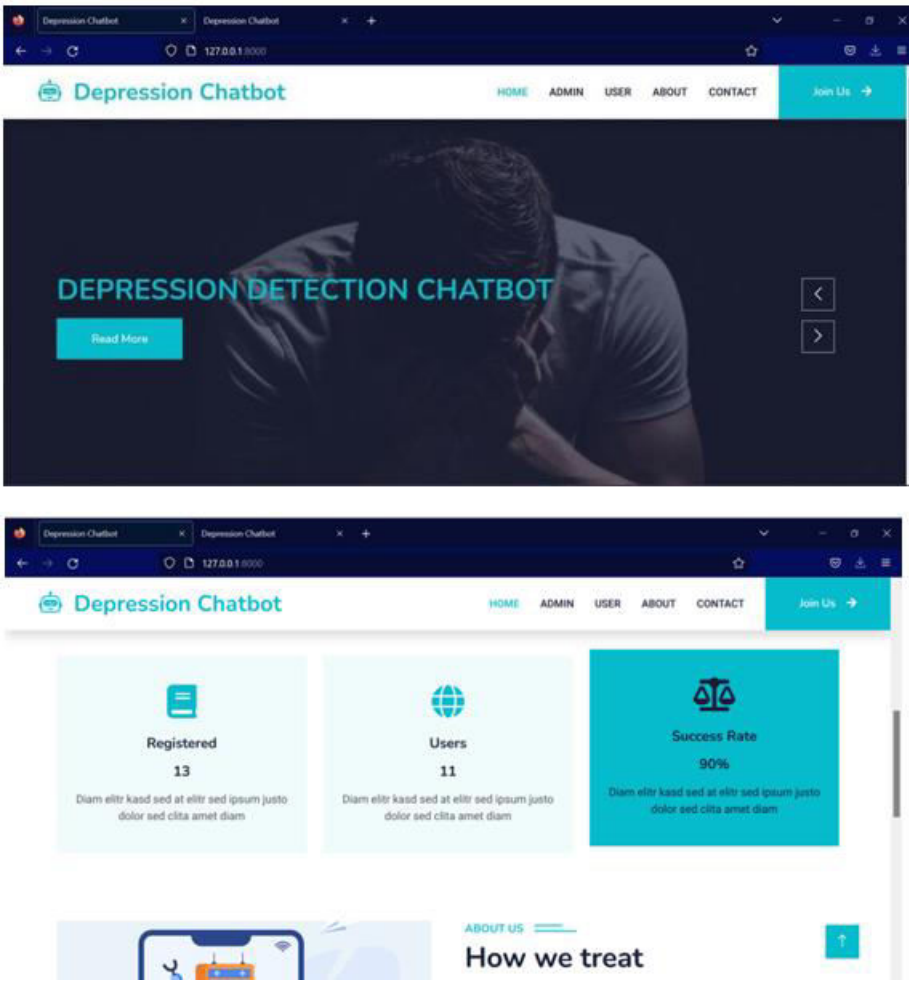
User Input Processing Module: This module is responsible for processing user input, which may include text messages expressing emotions, thoughts, or concerns related to depression. It involves tokenization, preprocessing, and converting the input into a format suitable for the deep learning model.

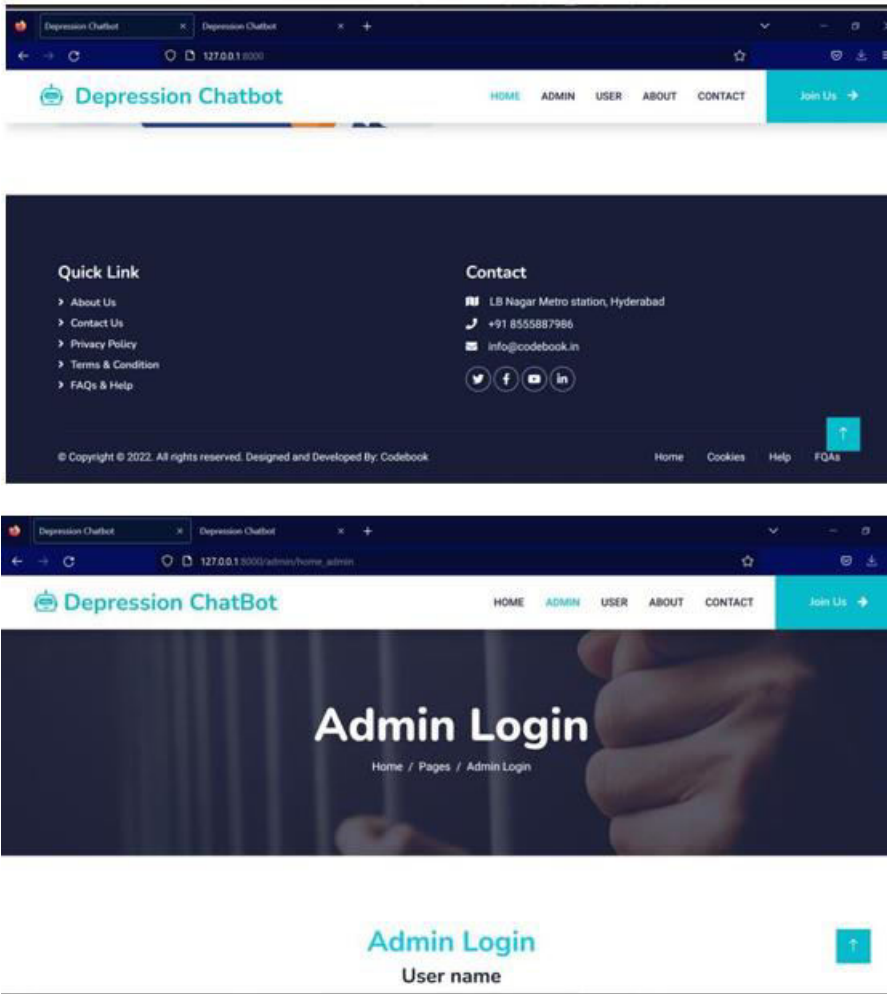
Deep Learning Model Module: The core of the system, this module incorporates the RNN LSTM encoder- decoder model for analysing and understanding users' emotional states. It includes the training process, fine-tuning parameters, and handling the encoding and decoding of user input to generate appropriate responses.

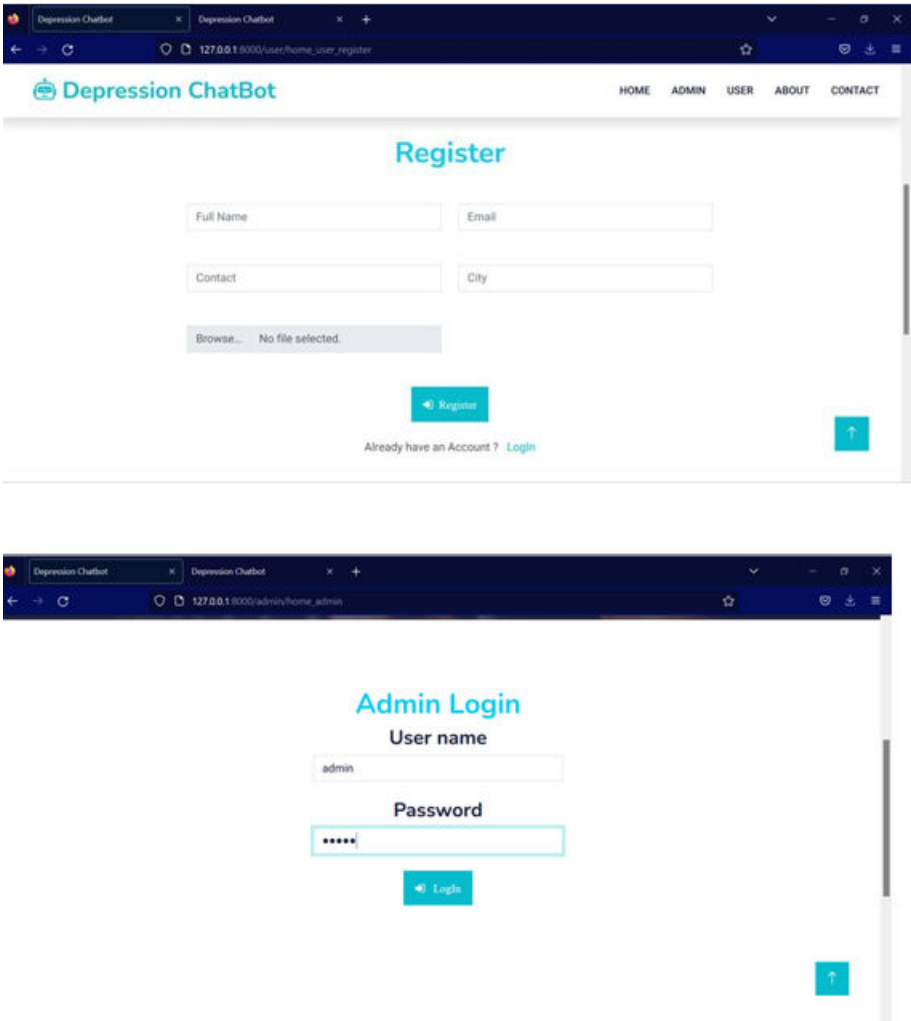
Real-time Assessment Module: This module focuses on assessing users' emotional states in real-time. It involves continuously monitoring and analysing user interactions to identify patterns indicative of distress or crisis. The module plays a crucial role in enabling the chatbot to promptly respond to users in urgent situations.

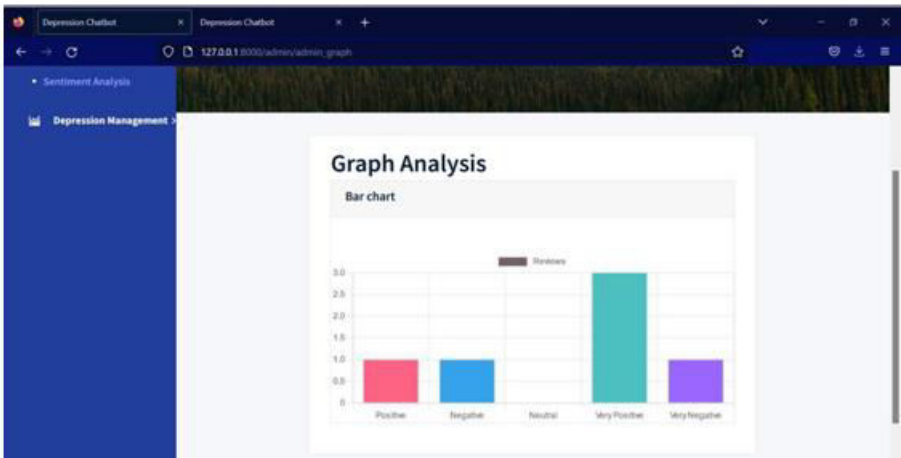
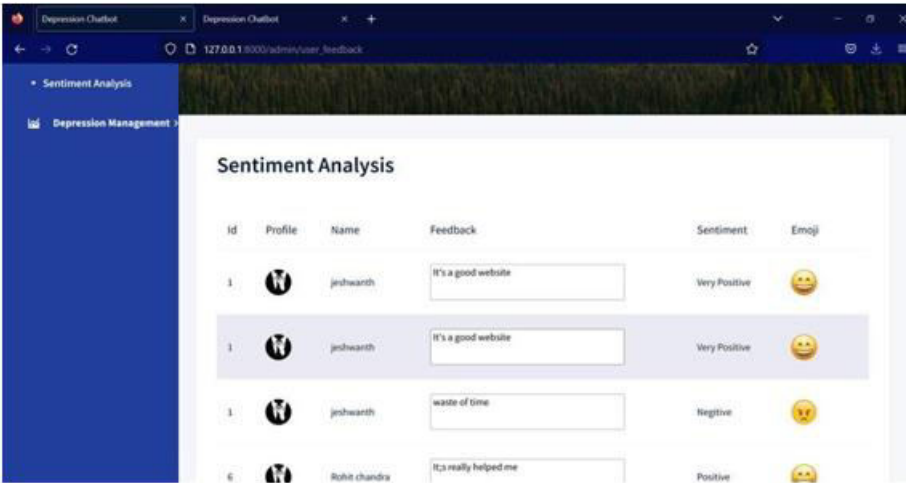
Personalization and Feedback Module: This integrated module manages user profiles by storing preferences, historical interactions, and emotional triggers to deliver personalized and empathetic

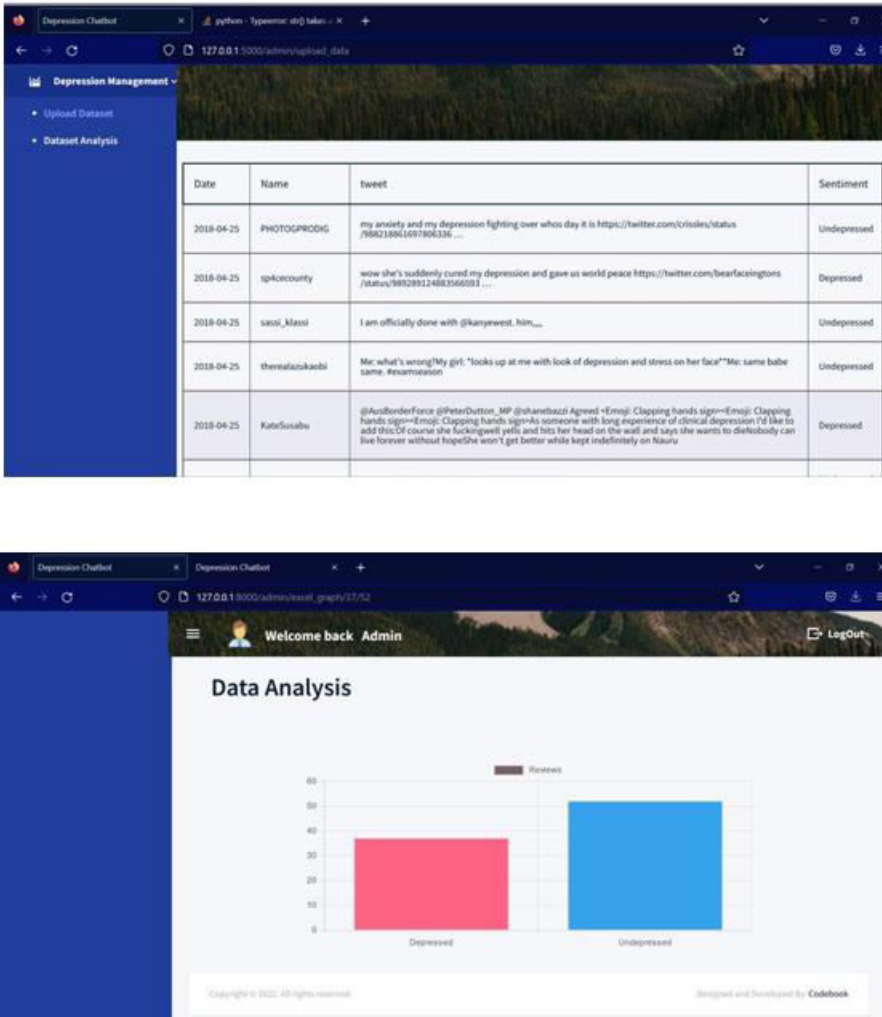
chatbot responses. It also collects user feedback to support iterative learning, allowing the chatbot to continuously improve its understanding and adapt to users’ emotional needs over time.











CONCLUSION

The Depression Chatbot using Deep Learning has been developed to provide mental health support, specifically focusing on users experiencing depression. The chatbot offers a safe and non-judgmental space where users can freely express their thoughts and emotions. The system is designed to detect and respond to users’ emotional states using deep learning algorithms, particularly Long Short-Term Memory (LSTM) networks, a variant of Recurrent Neural Networks (RNN) known for effectively handling the vanishing gradient problem. This allows the chatbot to analyze sequences of text data and respond in a more emotionally intelligent manner. The goal is to provide users with supportive dialogue and suggest practical coping strategies for managing their depression. Human conversation is deeply nuanced, influenced by cultural context, individual psychology, and personal experiences. The ability of the chatbot to understand and respond accurately in such a complex environment requires ongoing improvement. Enhancing the depth and quality of conversations, ensuring ethical

usage, maintaining data privacy, and improving the model's adaptability to diverse user needs remain critical areas for further development. Nevertheless, this project lays a strong foundation for utilizing AI in mental health care, combining technology with compassion to support those in emotional distress.

FUTURE SCOPE

The future scope of a Depression Chatbot using Deep Learning is promising. Integration of multi-modal data such as voice, text, and emotional expressions could significantly enhance the chatbot's ability to assess the user's emotional state more accurately. Personalization through continuous learning from user interactions could make responses more contextually appropriate and emotionally relevant. Incorporating advanced Natural Language Processing (NLP) techniques for deeper sentiment and contextual analysis will further strengthen its ability to understand complex emotions. Additionally, real-time monitoring capabilities and integration with telemedicine platforms could enable timely intervention and better support from healthcare professionals.

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